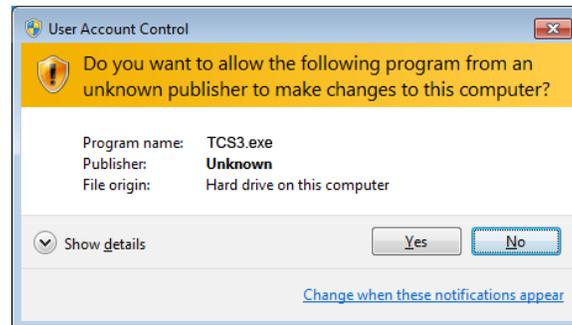


February 3, 2016

Titan Service Bulletin

Microsoft Windows 10

Due to changes in Windows 10, the standard installation of Titan Control Software (TCS) does not function correctly. Windows10 users should install TCS by right-clicking on the TCS installer icon and selecting 'Run as Administrator', and then follow the prompts to install TCS. When the installation is finished, a modified TCS3 shortcut icon will appear on the desktop. Double-clicking the icon will produce a dialog box asking if you want to allow the application to run:



Click 'Yes', and TCS will launch and function normally. Note that this dialog box will appear every time TCS is launched - Mars Labs is currently working on an update to address this issue.

If TCS is already installed on your Windows10 PC:

1. Right-click on the TCS icon and select "Properties".
2. Switch to the 'Compatibility' tab.
3. Check the box labeled "Run as Administrator"
4. Click "Apply", and then close the window.

If you recently upgraded to Windows10 from an earlier version of Windows with TCS installed and are now experiencing problems, uninstall and then reinstall TCS.

The latest version of TCS is available on the Mars Labs Knowledge Base:

<http://wiki.marslabs.com/doku.php>

Note that you will need a login name and password to download the software. Please contact Mars Labs to obtain login credentials if you have not already been supplied the information. For additional information or assistance, contact:

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Phone: 301-470-3278
Email: support@marslabs.com
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